

A BOUNCERS PARADISE FREQUENTLY ASKED QUESTIONS

Q. Do I need to prepare inflatable site?

A. Yes, please remove ALL debris from the area. This includes pet poop, large rocks, kid's toys, hoses, sprinklers and lawn decorations. Please DO NOT cut the grass a MINIMUM of 2 DAYS PRIOR to your event. Freshly cut grass may incur an additional cleaning fee.



Q. Am I responsible for anything?

A. Yes, an adult must supervise inflatable while in use. The renter is responsible for the safety of the users and care of the inflatable.

Q. Are your inflatable's clean?

A. Yes, we clean every inflatable after each rental using a Germicidal cleaner. If the inflatable has not been set up recently, we will do a thorough wipe down at your event.

Q. Are your inflatable's safe?

A. Yes, by following the safety procedures and having adult supervision, all inflatables are safe. A Bouncers Paradise inflatables are securely staked into the ground. If you are renting inside, a canvas bag filled with sand is used to securely hold the inflatable.

Q. Does A Bouncers Paradise have insurance?

A. Yes, A Bouncers Paradise is fully insured and an insurance certificate is available upon request.

Q. Will the inflatable damage my grass?

A. For a one day rental, there will be no grass damage.

Q. What is the rental period?

A. We rent inflatables for the day, approximately 6-10 hours.

Q. What time do you deliver and pick up the bounce house?

A. A Bouncers Paradise starts delivering inflatable's at 7:30 a.m. Deliveries are complete by noon depending on number of bookings. We begin picking up our inflatables at 6: 00 p.m. unless you require an overnight which must be set up in advance.

Q. Can I keep the inflatable overnight or get a late night pickup?

A. Yes, you may keep any of our inflatable's overnight for an additional fee. This needs to be set up at time of booking so that we do not rent out your inflatable the next day.

Q. How long does it take to set up the inflatables?

A. Approximately 15-30 minutes if the set up area has been prepared (free of debris and obstacles). The set up time includes a review of the operator safety procedures, and we will leave a signed safety procedure agreement with you.

Q. Can your inflatable's be set up inside?

A. Yes, all of our inflatable's can be set up inside except water units. There must be enough ceiling and side clearance. Venues such as gyms, large halls or auditoriums work well.

Q. Can you set up on my driveway?

A. Yes we can. There is an additional \$30 fee for driveway or street set up. We will not set up on dirt, gravel, mulch or sand.

Q. What if my yard is uneven?

A. Slight yard imperfections are not a problem. Try to locate the most even lawn surface for set up to protect users bouncing.

Q. Do you set up your inflatable's in parks?

A. Yes, we can. However YOU will be responsible for obtaining any permits and paying any additional fees required by the Park. Also a generator may be required to provide electricity. A Bouncers Paradise can rent a generator for an additional \$55 per day plus fuel.

Q. What areas do you deliver?

A. We offer free local delivery with Hamburg being our office location. When contacting our office at 716-992-7355 or cell at 716-597-7794, we will provide you with a delivery cost if applicable.

Q. How far in advance should I make my reservation?

A. Our bounce houses are very popular! We recommend you reserve your inflatable as soon as you have a date and time for your event.

Q. Will the weather affect my inflatable rental?

A. Yes, inflatables cannot be set up in high winds or rain. If the weather forecast is not looking favorable, we will contact you to cancel.

Q. Do you rent any other party items?

A. A Bouncers Paradise also has a popcorn machine available for rental.

Q. What if I need a rental for tomorrow?

A. Call our office at 716-992-7355 or cell at 716-597-7794. We have numerous inflatables to pick from and may be able to help.

Q. What if I have another question?

A. Call our office at 716-992-7355 or cell at 716-597-7794. You can check out our web site at www.abouncersparadise.com.